



"Habitat" an ecological or environmental area that is inhabited by a particular species of animal. It is the natural environment in which an organism lives or the physical environment that surrounds a species population.

<u>Herborg Habitat</u> aspires to provide the essence of your natural place in the city - your own home where you feel comfortable. Where and how you decide to live is up to you, we just like to help you find that place.

We want to make a difference and we believe we have a great concept. We offer different Service package so you know what you can expect. We also think it is better not to pretend to offer everything. Therefore, we mainly focus on apartments in the Copenhagen area. We know the city and can be close to the tenants during their stay.

Our profile is **green** because it is the future; it is the right way and it can be part of letting out your home. We can all be responsible and take action for a better environment. But you will be surprised to find out it might also be worth it for you. Read our <a href="mailto:philosophy">philosophy</a> and find out more.

Our style is a personal attention to **service and reliability**. This might sound old fashion but it will not cost us more to be responsible with a smile. You also depend on us when you choose our services. We have defined clear values and processes on how to operate our company and keep standards.

But mostly our concept is about trust and living up to expectations from owners and tenants. After all, we know it is not just a property, but your home.



# Our Philosophy

We made a choice to do things differently and go "green".

We want to be among the best agencies in the industry.

We are an agency providing <u>apartments for rent</u> to tenants on short or long term basis. That is our foundation.

We know we can't make the apartments more environmentally friendly in the construction process.

We can't remove **CO2 emission** while owners and tenants travel and we can't make our city completely free from pollution.

We prefer to work with owners that make an effort to reduce energy consumption in their home. We wish to provide a "green" service by promoting energy saving ideas, choose ecological and reduce waste.

We believe we can give owners and tenants value for money, be innovative and keep costs down at the same time. We wish to provide a good reliable service, smile and show our company from its best side We just decided to work that way.

Copenhagen aspires to be a CO2 neutral capital by 2025, and we wish to promote that lifestyle in our way of doing business. Urban transport by way of bike, waterways and electrical cars are supported in our city. The Metro give suburban public transport.

Central heating, investments in wind mills and city parks support the long term goal. Come and see for your self.

Welcome to Copenhagen Herborg Habitat

Herborg Habitat is the first
"Green" letting agent in Denmark.

Get value for money and a "Green"

alternative

- Herborg Habitat



## Apartment Letting Services in Copenhagen

Call +45 2014 4546

# Mission, Strategy and Values

#### **Our Mission:**

To be the customers green full service provider in private rental apartments.

### **Our Strategy:**

To provide tenants with the comfort of a private apartment at a fair price. We represent the owner's best interests and provide trust.



## Herborg Values:

#### We put people first

Employees, tenants and landlords are respected and treated as individuals. Our employees are trusted, given opportunities to grow and make decisions.

#### We are reliable

Landlords and tenants depend on our promises. To keep the landlords home safe from harm. To give the tenants a good experience. We promise what we can keep and make an extra effort to meet agreements.

#### We care

We care for the landlords, our tenants, the environment and city we do business in.

### We aim higher

Great customer satisfaction requires high standards. We pay attention to detail, we go further than our competitors and we are professionals.



## Terms and Conditions

All of our apartments are a home for someone else, and we ask you to take care of it. To ensure a pleasant stay for you and future tenants, we ask you to respect a few conditions.

### Standard terms:

- All apartments are non-smoking inside
- No pets allowed. The potential allergy issues and additional wear and tear on the owners home comes first
- Harsh chemicals like chlorine or strong acids are not allowed ask agency before harm is done

### Bookings

When you book or make a reservation for an apartment, the confirmation is only final when a minimum standard payment of 4,000 DKK has been transferred to the **Herborg Habitat** account. Regardless of how long you stay, the minimum payment applies. The payment is deducted from you rent for the following period.

### Rent payment

We try to reduce paper waste, so all invoices are sent to you electronically.

The rent for the following month is due on the last banking day in the previous month.

For tenancy periods shorter than one month, a 7 day collection period applies for the amount over the minimum standard payment. The full rent excluding the minimum payment will be charged on the invoice.

## Methods of payments

We accept credit cards, PayPal or Danish cash. All prices are in Danish DKK inclusive of VAT.

### Lack of payment

If the rent is not paid on time, a field agent will contact you to remind you. If the rent is not paid within 14 days from due payment date, **Herborg Habitat** will initiate collection of rent via a third party and you will be asked to leave the apartment within 7 days. Extra costs for the collection of rent will be charged to the tenant.



## Company Background

Herborg Habitat is owned by Herborg Trading Aps. We are a Danish company founded in 2007.



# Herborg Habitat Contact

Please write or call us.

We speak English

Wir sprechen Deutsch

Hablamos Español

Vi taler Dansk

## Herborg Habitat

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